



UCP SEGUIN OF GREATER CHICAGO

Strategic Plan Annual Review Of Accomplishments 2025

Strategic Initiative—Planning and Services:

Identify, design and deliver best in class opportunities and environments to support the evolving needs and desires of our UCP Seguin of Greater Chicago Community.

Accomplishments

1. Following our May 12th meeting with Director Tonya Piephoff of the Division of Developmental Disabilities (DDD), UCP Seguin has made significant progress in supporting the state's initiative to transition individuals with intellectual and developmental disabilities (IDD) from SODCs into inclusive, community-based living arrangements.

Our teams have conducted multiple visits to State Operated Developmental Centers (SODCs) across the state to screen individuals identified for community placement. As a result, we are currently in the final stages of preparing two (2) new Community Integrated Living Arrangement (CILA) homes, each designed to support three (3) individuals, for a total of six (6) participants transitioning from SODCs. This effort reflects our continued commitment to person-centered care and expanding access to high-quality, integrated housing options.

We are proud to play an active role in this important statewide initiative and look forward to welcoming these new individuals into our community. Our collaborative partnership with The Division of Developmental Disabilities (DDD) remains strong, and we are grateful for their ongoing support and engagement in helping us fulfill our mission.

2. Our Westchester two-flat renovations have been completed. This home is located at 1537 Westchester Blvd and was purchased and renovated with the \$715,000 Congressional grant sponsored by Representative Danny K. Davis. Included in the renovations were upgraded water service lines, sprinkler/fire alarm system, painting and new flooring. Licensure & fire inspections are the next steps, and we have a tentative opening set for October.

Program Services

3. We currently serve 104 children in 106 licensed foster homes. So far, 25 children have achieved permanency or positive outcomes via adoption or were returned home. 31 youth were successfully onboarded into the Specialized Foster Care Program, exceeding initial intake targets.

4. The Referral Program served 1,612 families, which is a 53% increase from FY'24.

5. As of June 30th, we are providing services to 261 participants through our 24-hour and Intermittent Community Integrated Living Arrangement (CILA) programs, maintaining a consistent occupancy rate of 97%. During this reporting period, we received 37 new referrals and completed 16 participant screenings, 13 of which were for individuals currently residing in State Operated Developmental Centers (SODCs). Additionally, we successfully admitted five (5) individuals into our Community Day Services (CDS) program. In our Community Day Services, we have also strengthened our participant-led CDS committee to amplify choice and voice, we have expanded volunteer opportunities across multiple community sites and increased active participant in inclusive community events and initiatives. These metrics reflect our continued focus on providing high-quality, person-centered care while actively responding to referral opportunities and maintaining strong program stability. We also opened CILA homes with a focus on intentional placements, prioritizing the quality of care and tailoring services to each individual. Our focus is on creating homes that truly meet the unique needs of each participant.

Accomplishments (contd)

6. UCP Seguin is scheduled to become the first agency in Illinois to support a Community Integrated Living Arrangement (CILA) participant with intellectual and developmental disabilities (IDD) using an insulin pump, beginning at the end of August.

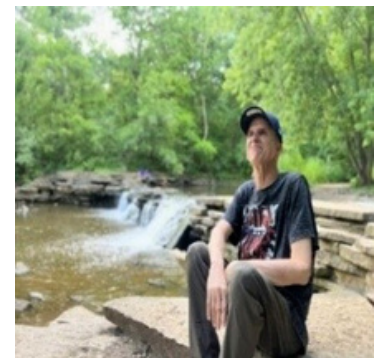
7. Our team developed a protocol aligned with the new requirements, marking a significant step forward in providing advanced medical support in community settings. This reinforces UCP Seguin's role as a leader in innovative, person-centered care.

Throughout May and June, our residential and day program services have been alive with energy, purpose and connection. With a strong focus on meaningful community integration, participants have enjoyed enriching experiences that promote independence, inclusion and joy.

Our programs have been active with outdoor gatherings, neighborhood outings and special events designed to celebrate the season and strengthen social bonds.

Some featured community integration activities over the past two months included:

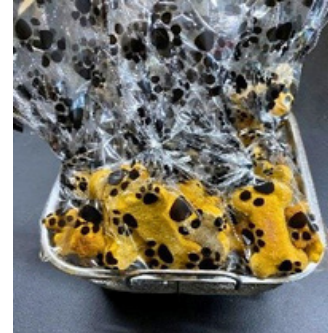
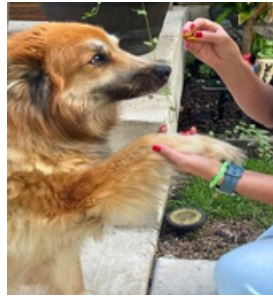
- An overnight trip to Casey, Illinois
- A visit to Phillips Park in Aurora
- Participation in the Chicago Pride Parade
- Excursions to the Safety Town Train Depot and a sensory-friendly zoo
- A Father's Day cookout at the local park district
- Harry Potter Museum in downtown Chicago
- Swimming at the local YMCAs
- Numerous volunteer events



Accomplishments (contd)

8. Our participants at the Carr Center are putting their culinary skills to work in the Portillo's Learning Kitchen, creating healthy and delicious dog biscuits, with even a gluten-free option available.

This hands-on project allows individuals to test recipes, hand out samples and gather feedback (tail wags included) as they prepare to launch sales of these homemade treats. It's a fun and purposeful initiative that promotes skill-building, creativity and entrepreneurial spirit.



9. Over the past two (2) months, our Social Recreation program completed over 500 hours of engaging buddy outings and group events. Highlights included visits to Medieval Times, shopping trips to the local mall, dinner outings to Golden Corral, a thrilling day at Six Flags, Glow-in-the-Dark Monster Jam, Family Feud Nights, a White Sox game and the Juneteenth celebration in Hillside.

Our Boccia Team has had an exciting season, competing in multiple tournaments across the region. From May 1st through May 5th, they traveled to Kansas, followed by the Great Lakes Boccia Competition in Lake Forest on June 14th and a local competition at Loyola Park District on June 31st. Collectively, our athletes brought home 4 gold, 3 silver and 3 bronze medals – earning them a spot at the national competition in Alabama.

The Social Recreation program has also expanded its Special Olympics offerings. Our athletes are now training for their next competition which is scheduled for July 26, 2025 at Stardust Bowling Alley. Additionally, a Track & Field event on May 27th promoted exercise and fun among participants.

UCP Seguin of Greater Chicago was proudly represented at the Berwyn PRIDE Walk on June 29th, further underscoring our commitment to inclusion, visibility and community engagement.

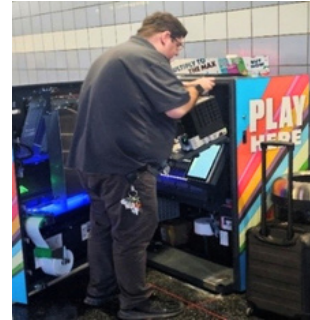
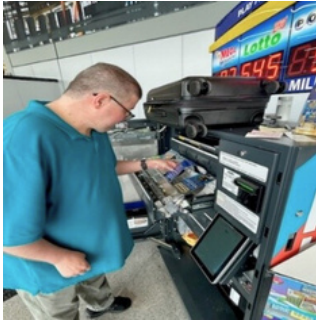
<https://www.facebook.com/UCPSeguinSocialRec>



Accomplishments (contd)

10. The Lottery Team continues to lead with excellence in our partnership with the Illinois Lottery. We're excited to share that UCP Seguin has been officially approved as a Supported Employment site by the Illinois Department of Human Services (DHS).

This approval allows us to begin billing for job coaching hours and marks a key step in expanding employment opportunities for individuals with intellectual and developmental disabilities.



Seguin Enterprise

Seguin Gardens & Gifts	May = \$98,951.29	June = \$35,953.91
Seguin Auto Center	May = \$23,049.00	June = \$17,868.00
O'Hare Lottery	May = \$18,329.15	June = \$21,309.14

11. Over the past two (2) months, the Community Employment Alternatives (CEA) Team successfully placed six (6) participants into competitive, community-based jobs, furthering our mission to support individuals with intellectual and developmental disabilities (IDD) in achieving meaningful employment. For fiscal year 2025, 33 participants were placed in competitive community employment opportunities. In addition to meeting all of our year-end contractual goals, we fully utilized all our available funding demonstrating strong program performance and fiscal stewardship.

Job retention is a critical measure of success in the IDD field. People with disabilities often face not only barriers to employment but also challenges in maintaining jobs over time due to lack of inclusive support. That's what makes these milestones so powerful, our participants are not just getting hired, they're staying, growing, and becoming valued members of their workplaces. We provide ongoing coaching and follow-up services to ensure long-term success. We also have strong participant satisfaction and improved workplace independence.

Retention Spotlight

- Philip Hudson – 3 years at Jewel Osco
- Andrew Behrman – 3 years at Marcus Theaters
- Gloria Moore – 4 years at Ross
- Elijah Figueroa – 5 years at Costco
- Reggie Jackson – 6 years at Popeyes

These accomplishments reflect the dedication and impact of the CEA team as we continue to build inclusive workplaces and empower participants to reach their full potential.

Accomplishments (contd)

Property Management

12. IDHA conducted detailed physical inspections of four (4) Community Integrated Living Arrangement (CILA) homes on June 26th, with all sites passing without findings.

Contract executed with RA James on July 1, 2025, for renovations at 449 N Westmore, Villa Park, including upgrades to the water line service, sprinkler/fire alarm systems and HVAC. Completion is projected by November. At our Community Day Service (CDS) site located at 5233 St Charles Road in Berkeley, Cook County CDBG-funded renovations added a parking lot, privacy fence and scheduled automatic door installation.

We enhanced transportation safety and reliability through the replacement of 5 agency vehicles. We also conducted 288 safety inspections, with 92% of the sites earning an 'A' grade for safety.

13. Bridges Transition Program Accomplishments (February 2025/March 2025):

Provided trial visits to 9 individuals; completed 109 in-person/virtual Guardianship appointments; 23 in person/virtual SSI applications; 11 provided in person DT/CILA tours; 4 CDS admission; Attended 17 IEP meetings; 11 Outreach events: Ray Graham Transition Fair (4/1/25); Southside Occupational HS Spring Fair (4/1/25); Glenbard South HS Appreciation Breakfast (4/17/25); Parent Resource Connection Fair @ TLC in Bensenville (4/22/25); Cicero Mental Health Meeting ((4/23/25); IDD Virtual Resource Fair for OP/RF School Districts (4/23/25); Day of Connections Resource Fair @ Giant Steps (4/26/25); IDD Consortium Annual Breakfast Event (4/28/25); LADSE Community Partners Appreciation Luncheon ((5/9/25); Hinsdale (D86) Community Partners Appreciation Breakfast (5/23/25);and Cicero Mental Health Board Meeting (5/28/25).

14. Latino Outreach 2025 Grant:

The Latino Outreach grant funded by DHS has concluded. Despite three (3) years of successful completion of the grant meeting, all outcomes and timelines established for reporting, we were not selected for a fourth year of funding. An appeal has been filed with DHS, and we wait for a response. The Development Team is actively looking for additional funding for the Bridges program which is entering its 18th year of operation.

15. Social Work and Other Student Internships FY'25

Total Interns during the 2024-2025 School Year: 7 interns

The student intern program continued to grow and thrive this fiscal year as we expanded our network of university affiliations, which included two out of state Universities. Interns were provided with task and field supervision by a number of credentialed, professional staff. We continue with our commitment to ensure that our intern program is mutually beneficial, always with the students' learning at the core of their experiential learning. Throughout the course of the fiscal year, we hosted seven students from four (4) Universities - Governors State University, University of Illinois-Champaign, University of Colorado (Colorado Springs) and Wilberforce University (Ohio). The students' opportunities varied as their degree requirements.

Semester	UCP Seguin Program	College/University	Area of Study
Summer 2024	Adult Placement	University of Illinois	Psychology/Social Work
Summer 2024	Scheck Center	Governors State University	Occupational Therapy
Summer 2024	Scheck Center	Governors State University	Occupational Therapy
Fall 2024–Spring 2025	Adult Placement	University of Colorado	Social Work
Fall 2024–Spring 2025	CFC Case Management	Wilberforce University	Social Work
Spring 2025	Scheck Center	Governors State University	Occupational Therapy
Spring 2025	Scheck Center	Governors State University	Occupational Therapy

The experiences are highlighted below:

- One student continued her undergraduate degree from University of Illinois. She worked with the adult placement department. She shadowed staff and worked 5 days per week.
- Four Occupational Therapy interns from Governors State University. We provided them with short-term projects at UCP Seguin (at the Betty Scheck Senior Center). They worked 5 days per week for several weeks. This experience was meant to introduce the students to the clinical experience of Occupational Therapy.
- One student finished her undergraduate degree from University of Colorado. She worked two days per week in the adult placement department. She shadowed a worker in this department, participated in various meetings and attended screenings and helped to update some needed assessment tools.
- One student finished her master’s degree from Wilberforce University. She worked two days per week in the Children’s Case Management Department. She was able to shadow several staff and participate in meetings and staffings for youth in care.

Infinitec Services

16. Infinitec is “Brand New” **Infinitec**

This year, we undertook a strategic refresh of the Infinitec brand to reflect better who we’re today and where we’re going. While our mission remains unchanged, our message, visuals, and voice have evolved to meet the moment. The updated branding positions Infinitec as not just a provider of assistive technology and training, but as a bold, forward-looking partner in inclusive innovation. From a redesigned logo and updated marketing materials to clearer storytelling and expanded outreach, this refresh ensures that Infinitec continues to stand out as a leader in professional learning, digital equity, and community impact.

17. 140th Anniversary of Infinitec Awards

Celebrated four decades of inclusion by honoring 46 students across three events. These award shows brought visibility to real-world success stories and the transformative power of assistive technology.

Accomplishments (contd)

18. Assistive Technology Equity (ATEN)

From July 1, 2024, to June 30, 2025, UCP Seguin of Greater Chicago acquired, adapted, and distributed 5,399 complete computer systems valued at \$1,781,400.05 to 570 public schools, covering 102 counties in Illinois. Closing the Digital Divide for Students with Disabilities.

19. Professional Learning & Technical Assistance

Delivered 166 statewide learning sessions to 4,810 educators, supported 20 guided AT programs, with 100% of participants reporting increased confidence and improved student outcomes.

20. Innovative Learning Tools

Launched the new Infinitec Badging system within ENGAGE to help educators and support staff earn digital credentials. First badge launched on Autism. We will be launching the Registered Behavior Technician Badge this fall.

21. Practitioner Conferences

Reached 887 participants through Illinois and Kansas-sponsored virtual conferences and a 200-person social service practitioner conference, helping to build a sustainable community of practice.

22. New Tinley Park Professional Learning Room

Completed renovations of the Tinley Park Professional Learning Center, including state-of-the-art AV systems, virtual conferencing tools, and ergonomic furnishings.

23. Grants and Housing Impact

UCP Seguin completed home accessibility modifications for 15 homeowners, using IHDA funding, expanding Infinitec's reach into independent living supports. IHDA provided \$400,000 in new funding for FY26 to complete home modifications for 13 Cook County residents.

Strategic Initiative—Fundraising:

Engage the UCP Seguin of Greater Chicago Community in securing diverse, ethical, growing and sustainable funding sources.

Accomplishments

1. On Sunday, June 22, 2025, we hosted our 4th Annual UCP Seguin Stroll & Roll presented by CITGO Lubricants, which took place at the Village Commons at North Riverside. The forecast for this event was HOT, but despite the heat, we had a fantastic turnout. Thanks to our local Sam's Club, we made sure everyone was well hydrated.

The Strollers raised over \$29,000 with more than 266 people registered for the event. We want to thank UCP Seguin Board Members Mike Maher, Lindsay Levinson, Melissa Neddermeyer, Terry Carr and Carlos Sava for attending the event. HUGE thank you to Terry Carr for donating AND delivering the picnic lunch on such a hot day.



2. They Deserve More

During the spring session, we advocated for a DSP wage increase of 150% of minimum wage which was \$2 per hour. We are currently at 137% of minimum wage.

We will also address a proposed cut in Community Integrated Living Arrangement (CILA) funded hours. Governor Pritzker’s proposed budget includes a \$0.50 raise increase for Direct Support Professionals (DSPs) totaling \$20 million beginning January 1, 2026. The budget also proposes a 50% CILA adjustment factor rollback for those living in 24-hour shift CILA. These cuts totaled \$32 million dollars. We anticipated a loss of \$194,500 if the cut in CILA hours occurred. Given the state budget deficit and communication from elected officials and DHS DDD administration, we expected a tough advocacy session, and it was. The final budget awarded an \$0.80 per hour DSP wage raise with a 75% / 25% split all going to wages. The budget also included a 35% rollback in CILA residential hours. We will continue our advocacy efforts focusing on the DSP restoration during UCP Seguin August Advocacy and into veto session if needed. We will also continue advocacy for DSP wage increase to achieve 150% of minimum wage.

3. Resource Development

FUND DEVELOPMENT

Institutional Giving – Government & Foundation Grants

Over the past two months, UCP Seguin has secured several grants supporting our mission-driven programs and initiatives. These grants reflect our ongoing commitment to expanding services, strengthening partnerships, and maintaining financial stability. Below is a summary of institutional funding secured up to June 30, 2025, including a table outlining dollars appropriated through the 2025–26 State of Illinois budget.

Type	FY2025 – as of 06.30.2025
Public: Government Grants (federal, state, local mental health boards, local CDBG grants, etc.)	\$1,412,328
Private: Foundation & Corporate Grants	\$884,368
TOTALS	\$2,296,696

Accomplishments (contd)

Type	FY2025 – as of 06.30.2025
State of Illinois: Newly Appropriated	\$452,000
State of Illinois: Reappropriated	\$892,912
State of Illinois: ATEN	\$750,000
TOTALS	\$2,094,912

Funder	Submitted	Amount
Brunner Foundation – SeniorCares Capital	7/30/2024	\$40,635
BNSF Railway Foundation – Community Connections Program	11/27/2024	\$10,000
Healthy Communities Foundation – VISTA Project	2/12/2025	\$200,000
Proviso Township Mental Health Commission – Weekend Respite Services	3/13/2025	\$102,278
Proviso Township Mental Health Commission – Social-Recreational Program	3/13/2025	\$31,828
Congressionally Directed Spending (Senator Richard Durbin) – Van Replacement Project	4/21/2025	\$576,000
Endeavor Health Impact Grant	5/22/2025	\$1,000,000
Ahern Foundation – Community Employment Services	5/31/2025	\$30,000
Painters District Council No. 30 – Various Exterior Painting Projects	6/2/2025	\$20,000
IDHS Stabilization Homes	6/30/2025	\$1,644,560

Accomplishments (contd)

We have continued to engage with funders to build relationships that will position us for future opportunities, and during these two months, we have submitted nearly ten applications, which should have outcomes before the end of the fiscal year.

We received a CPF Grant from Representative Danny Davis for the purchase of a home in Westchester and a CDBG grant (DuPage County) for the purchase of a home in Villa Park. This will allow us to provide housing for 10 individuals with I/DD.

Our proactive approach includes attending funder briefings, participating in sector-wide discussions and required funder board meetings, and aligning our grant strategy with organizational priorities.

4. Administrative Projects Update

UCP Seguin has continued to strengthen our grant management infrastructure over the last two months, particularly through process and systems improvement, including exploring new grant management technologies for the department. Key updates include:

- **Process/Systems Improvement:** In the next two months, we will implement the policies (which have been recommended by the Development Committee and are set to be approved by the board in this meeting) for the overall grant lifecycle, post-award grant financial oversight and compliance, and post-award program orientation and accountability.
- **Staffing:** A Grant Manager position has been included in the FY2026 budget, with the position currently under review with HR. The position will support UCP Seguin's institutional giving efforts by assisting with internal and external grant project coordination, prospect research, proposal development, and our intense reporting responsibilities. The goal is for the position to be posted within July 2025 after HR has completed their review/salary comparison.

5. INDIVIDUAL GIVING

The individual giving total from 7.1.2024 to 6.30.2025 is \$595,889.73.

The Spring Appeal, which focused on employment opportunities through Seguin Gardens & Gifts, raised \$48,222.44 from 5.1.2025 to 6.30.2025, the official conclusion of the appeal period. This includes a \$20,000 gift specifically given towards the Spring Appeal.

With the \$12,000 gift made to purchase a new kiln that will be installed at the Carr Center to support the ceramics line, the Spring Appeal total for FY 2025 is \$60,222.44.

Our Hearts, Homes, Families campaign is again a success, with family members of participants and former participants contributing \$204,660.05 in FY 2025. (\$23,975 was given from 5.1.2025 to 6.30.2025.)

The Board of Directors has contributed \$25,765 in FY 2025. Of this number, \$16,265 came from event-related giving, \$6,150 is the value of gifts-in-kind, and \$2,300 was made in general contributions.

In FY26, individual giving efforts will focus on strengthening donor relationships through communications and engagement opportunities, building systems for prospecting and moves management for major and planned giving donors and prospects, and increasing the accuracy of our fundraising data to support regular tracking of key metrics.

Accomplishments (contd)

6. EVENTS & COMMUNICATIONS

We're thrilled to announce that our FY25 Special Events Fundraising has been a resounding success, raising \$299,000. This amount represents 103% of our total goal of \$290,000. We have also secured an additional \$42,000 in gift-in-kind donations for our events, bringing our fundraising total to \$341,000.



Strategic Initiative—Financial Management

Manage resources responsibly and transparently to ensure the financial integrity of the agency and the people it serves.

Accomplishments

Operations

Finance

1. FY'25 is projected to end with a surplus over \$2,000,000. All staff received one-time bonus payouts in December. DSP's received .75 hourly wage increase that was effective 1/1/25.
2. Third-Party compensation analysis-124 UCP Seguin positions were reviewed. Salary adjustments to 50 positions that were identified to be below their salary range minimums. This ensured that all positions now meet the salary range minimum, reflecting 80% of the midpoint salaries for identified positions.
3. The line of credit currently has a zero balance and has not been utilized since 05/22/24.
4. Our investment portfolio increased by \$499,000 this fiscal year.

Strategic Initiative—Communication and Public Relations:

Build relationships and foster connections both internal and external to the organization.

Accomplishments

1. On May 2, 2025, our Annual Children’s Foster Care (CFC) Foster Parent Luncheon took place at Crystal Sky Banquets located at 7941 47th St in McCook. Myself along with Patrice Vining, Chief Program Officer for Children's Foster Care (CFC) were the key speakers of the event. Special thanks to Board Member Michael Maher, the UCP Seguin Chief Leadership Team, Human Resources personnel and Renardo Johnson, Advanced Licensing Specialist from The Illinois Department of Children & Family Services (DCFS) for their presence at the event. The luncheon was also attended by a total of thirty-five foster parents and forty-seven staff.



2. Many of the Community Day Service (CDS) locations received or will be getting a branding refresh. New exterior signs are in place at the Carr Center, Oak Park, Berkeley, Villa Park and Tinley Park locations. In addition, the interior walls at Tinley Park received new, lively and colorful photos of the individuals served. More updates at other locations to come.



3. August Advocacy 2025

Begun in August 2023, the Advocacy Team connects with both state and federal elected officials to discuss policy issues of importance and operational support needs. This year our August Advocacy meetings began on July 11, 2025.

The following meetings have occurred or are scheduled to occur during July:

- Representative Marti Deuter
- Representative Abdelnasser Rashid
- Senator Laura Ellman
- Senator Mike Porfirio
- Senator Omar Aquino
- Representative Camile Lilly
- Senator Lakesia Collins
- Representative Anna Stave Murray
- Representative LaShawn Ford

Additional meetings will be scheduled in August and most likely September.

Accomplishments (contd)

4. Federal Legislative Advocacy

We are closely monitoring the activity of the federal government as related to potential Social Security and Medicaid changes. What we are learning is that our population will be held harmless. However, additional verifications and redetermination's may be required on a more frequent basis for continued enrollment. We remain concerned and sympathetic to how these changes can and will affect our employees and their families.

Membership and participation in the ICOY PAC, The Arc of Illinois Public Policy Committee, ANCOR and the UCP National Public Policy Committee provide valuable resources, opportunity to influence decisions through input and calls to action when warranted.

U.S. Representative Sean Casten contacted UCP Seguin to schedule a meeting to discuss our thoughts on the impact of the federal budget bill – The Big Beautiful Bill. Members of the Advocacy Team will be meeting with him at our CLIMB location on July 25th to engage in dialogue and express our concerns on the impact the bill has on UCP Seguin, people with disabilities and our staff members and their families.

5. Seguin Garden and Gifts (SGG) Summer is always a bustling time at the Garden Center and this year is no exception. The patio and greenhouse were bursting with activity and color. We also continue to host popular workshops for our customers, offering hands-on learning and creative engagement.



6. Whether you're looking for a quick wash or a full showroom-quality detail, we've got you covered. Our expert team and top-tier products ensure your car turns heads wherever you go. From spotless exteriors to immaculate interiors, we bring out the best in your vehicle. Drive in today and let your car shine like it just rolled off the lot.



Accomplishments (contd)

7. Policy & Advocacy

ICOY Annual Meeting

The ICOY (Illinois Collaboration on Youth) Annual Meeting occurred on June 10th and 11th. Attending from UCP Seguin were Joe Mengoni, Evette Simon-Williams, Patrice Vining, Irene Rivera and Lori Opiela.

Information was shared during the meeting on the Illinois annual budget and possible impacts on DCFS, ICOY Policy Agenda update, Trauma Informed Care practices, and Q and A with the Director of DCFS, Heidi Mueller.

UCP Seguin Advocacy Network

We are continuing to recruit advocates to join us in our advocacy efforts with elected officials. Please consider taking this opportunity to take part in the UCP Seguin Advocacy Network. Also, please feel free to share with family, colleagues, and other supporters. Click here to join with us in our work [UCP Seguin Advocacy Network](#). Thanks to those family members who joined us in our Advocacy meetings. Personal stories truly make a difference.

8. Volunteer Updates

We had a total of 283 volunteers support UCP Seguin during this fiscal year. Their contributions made a meaningful impact across a wide range of events and activities. Below is a summary of the areas where our volunteers lent a helping hand:

<u>Volunteer Name/Group</u>	<u># Volunteers</u>
Big Event	29
Big Event Committee	4
Board Members	12
Carr Holiday Party	40
Golf Outing	21
Golf Committee	4
House Dedications	3
Social Rec Club	2
Secret Santa Donors	150
Seguin Garden & Gifts	4
Stroll & Roll	14

Accomplishments (contd)

9. Communications

The 6th Annual Developmental Disabilities Awareness Night at Rate Field with the White Sox is coming up on Tuesday, August 12th. Dozens of I/DD agencies throughout Chicagoland will be in attendance as we walk the warning track and present the game ball before the White Sox take on the Detroit Tigers. It's \$5 night and UCP Seguin participants will be out in full force wearing commemorative t-shirts. You can join us by purchasing tickets at: gofevo.com/event/2025DDAN

- The ucpseguin.org SEO Optimization is ongoing with monitoring by Firespring. The process will include periodic updates to keywords and metrics to continue to increase UCP Seguin name recognition and traffic to ucpseguin.org.
- Promotional materials arrived for recruitment efforts by the Transitions team, Intake, Community Employment, HR, and Children's Foster Care. Materials include bold new tablecloths with the ucpseguin.org QR code, tabletop banners with agency and program information, and new carts for transporting collateral.
- Production will begin this summer on the new recruitment videos for Children's Foster Care. Expect to see the compelling new videos from Bitter Jester this fall!

Social Media Impressions & Engagement

Website

- 6,448 visitors in May-June 2025
- 14,190 page views May-June 2025

Facebook

- 2,060 followers
- 24,781 views in May-June 2025
- 27 new followers in May-June 2025

Instagram

- 533 followers
- 3,008 views in May-June 2025
- 22 new followers in May-June 2025

LinkedIn

- 1,522 followers
- 3,609 Impressions in May-June 2025
- 29 new followers in May-June 2025

Tik Tok

- 61 followers
- 10 new followers in May-June 2025
- 29 likes in May-June 2025
- 439 Video Views in May-June 2025

YouTube

- 53 subscribers
- 395 views in May-June 2025
- 2 new subscribers in May-June 2025

E-Marketing/iContact

- 2,564 Contacts
- 8 emails sent in May-June 2025
- Average Open Rate 55.4%
- Average Click Rate 11.9%

X (formerly known as Twitter)

- we continue we maintain an X/Twitter account although we no longer post to it

Strategic Initiative—Board Relations:

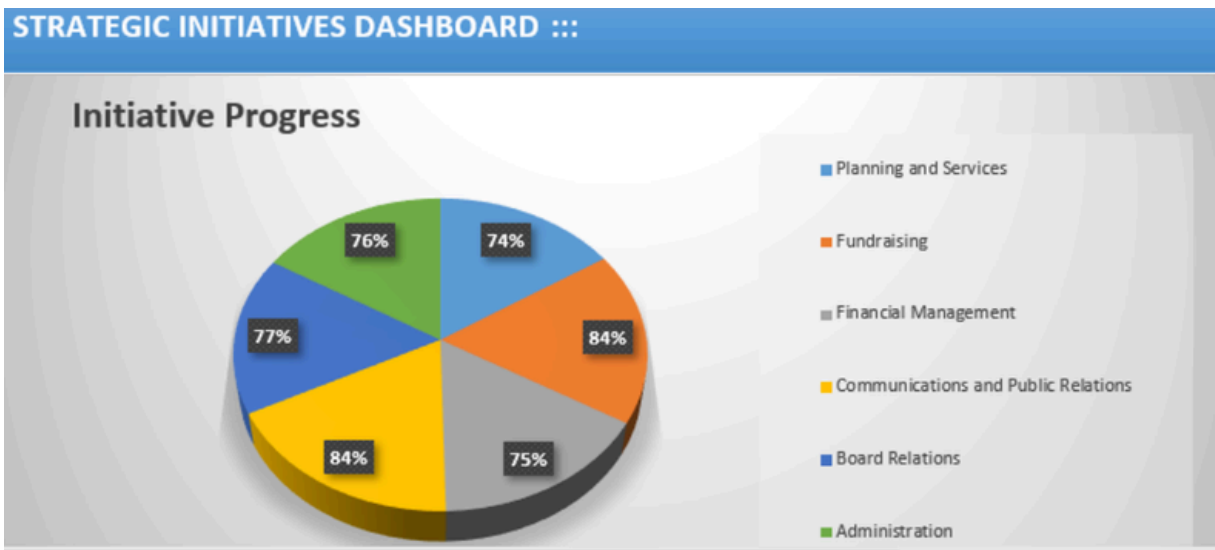
Develop a Board of Directors who are mission focused and committed to continuous growth.

Accomplishments

1. As has been reported, agency departments continue to work on and report progress of over 60 overarching outcomes and 300 outputs that are aligned to the strategic plan initiatives. Department heads continue to report on a bi-monthly basis to update their output tracking status along with a bi-monthly status narrative update. The output updates connect directly to the Outcome progress dashboard, so the data continues to be updated in real time.

As of July 2025, every outcome has achieved over half of the outputs established and 60% of the department outcomes have achieved 80% or higher. We have seen progress being made towards all of the outcomes.

Below are the most current dashboard updates:



Initiative Overview - Tabular Summary			Outcomes		
Initiative	Initiative Progress	Status	Not Started	In Progress	Completed
1 Planning and Services	74%	In Progress	0	19	2
2 Fundraising	84%	In Progress	0	1	0
3 Financial Management	75%	In Progress	0	5	1
4 Communications and Public Relations	84%	In Progress	0	17	1
5 Board Relations	77%	In Progress	0	3	0
6 Administration	76%	In Progress	0	10	1

Strategic Initiative—Administration:

Ensure all agency practices, policies and procedures are thoughtfully developed and applied with Diversity, Equity and Inclusion at its core.

Accomplishments

1. In early June, UCP Seguin received notification from CARF International that we were awarded our 13th consecutive three-year accreditation. There were many positive areas noted with a few minor recommendations. The CARF report illustrates the character of UCP Seguin, its staff and the services we provide. Our accreditation will extend through June 2028. Congratulations to all those who made this possible.
2. Juneteenth celebration took place at our Levinson Center Community Day Service (CDS) site in Oak Park. We featured educational activities, cultural expression and inclusive programming that honored the legacy of freedom and community empowerment. These events provided participants with both a deeper sense of identity and a shared experience rooted in dignity and respect.



Community integration is not just an activity; it's a cornerstone of our person-centered approach. Whether exploring new environments, learning through experience, or simply having fun in inclusive spaces, our participants continue to thrive when supported in ways that foster connection, confidence, and growth.

3. Staff Day of Learning – Step Into Your Greatness – Over 100 staff members from across the agency joined us to hear motivational speaker Alvin Law share about the profound impact a simple act of kindness can have on someone's life. In addition to this inspiring message, staff had the opportunity to explore new AI tools available to support and enhance their work.

More workshops will be hosted in the future to showcase the exciting upgrades made to the Williams Room, made possible by the generous gift from Estelle & Anthony Nakroshis last fiscal year.



4. Estelle & Anthony Nakroshis Center for Learning & Engagement We would like to extend a big thank you to Board Member Carlos Sava for attending the dedication of the Estelle & Anthony Nakroshis Center for Learning and Engagement.

Accomplishments (contd)

It was a fantastic turnout that reflected Estelle & Anthony's deep commitment to creating a life without limits for people with disabilities. A special thank you as well to Mr. Alvin Law, whose presence after his powerful speech served as a meaningful inspiration to Estelle & Anthony, reminding us of the profound impact we can have on one another.

5. Installation of a state-of-the-art CCTV security system at the Carr Center is complete. The system will allow remote access to view the parking lots, Seguin Garden & Gifts (SGG) and Auto Center areas. Our front office reception will have a live view of all areas and we can customize view settings to detect a variety of scenarios that will warrant action. Our staff and visitors can feel a sense of safety and security knowing that any unwanted events can and will be recorded in detail to hopefully provide leads to local police department should the need arise.

6. Information Technology

FileMaker Server Upgrade: The upgrade of the FileMaker Server from the 2012 version to the 2019 R2 version is anticipated to significantly enhance security, stability, performance, and WebDirect functionality. This upgrade will introduce new features such as OAuth improvements, enhanced backup capabilities, improved logging, and more comprehensive administrative controls. Additionally, the update will ensure compatibility with current operating systems and devices, including FileMaker Go on iPad, and will support future growth through the integration of API and AI tools.

Moving the ROCs (DHS) Billing Application to the Azure Cloud: The ROCs (DHS) billing application has been migrated to the Azure cloud, which will improve remote access and reduce hardware costs.

7. Risk Management

UCP Seguin takes pride in our very robust Risk Management program. Five safety sub committees meet either monthly or bi-monthly and report to the Risk Management Committee on a quarterly basis. The Risk Management Committee is chaired by Andrea Palm, VP of Quality & Risk Management, while the sub-committees are chaired by department heads from Nursing, Maintenance and Quality Assurance. The committees review staff and participant injuries and incidents, agency and state investigations, inspections of all UCP Seguin owned properties, exposure incidents and medication errors. We have continued to see a downward trend in all incidents this fiscal year. For example, since 2018 we have seen a 69% decrease to our staff injuries and a 78% decrease to our total incurrent costs due to staff injuries. We are 28% better from a loss experience standpoint than all of our peers in the industry.

7. Praesidium Accreditation

We have begun the preparation for the Praesidium Accreditation, which is expected to occur in the fall of this year. An internal work team was formed and worked on completing the first task of the Self-Assessment. The Self-Assessment was submitted to Praesidium by the due date of July 18, 2025. An action Plan was generated and the internal Praesidium team has begun working to take corrective action needed for compliance.

8. Praesidium Impact Summit

Andrea Palm was invited to participate as a panelist in the Praesidium Impact Summit in September 2025. The title of the session is "Leading from Every Seat: Keeping Abuse Prevention Front and Center."