

Since 1949, UCP Seguin of Greater Chicago has had the privilege of meeting both the collective and the individual needs of adults and children with disabilities in a variety of service offerings. Our success is directly attributable first and foremost to the people we proudly serve. Our dedicated staff, our engaged board, and our hundreds of supporters have been instrumental in creating a culture of innovation and excellence that has earned UCP Seguin its reputation as a premier service provider in Illinois. The establishment of organizational goals, and the achievement of these goals, requires that they are aligned with the performance outcomes of each of the agency's program and operations departments, and further alignment to the individual professional development goals of employees, work to create ownership of the agency's services. Organizational alignment and the committed efforts of all stakeholders are the keys to best ensuring positive results.

Over the last year, UCP Seguin of Greater Chicago has had the distinct pleasure of partnering with John Newton and Associates to develop a new Strategic Plan. This project has involved gathering, compiling, and reviewing the information used in defining the mission, vision, values, and strategic initiatives of the organization. The extensive process of building a new strategic plan was a multi-faceted and highly inclusive one that involved gathering feedback through various focus groups and surveys with key stakeholders including staff, participants, families, community partners, the Steering Committee, and the Board of Directors and then analyzing all the quantitative and qualitative data gathered during the process. Seeking the input of many was crucial to developing a plan that is diverse, rich, and truly relevant.

We are proud to present UCP Seguin of Greater Chicago's 2022 Strategic Plan. This new Strategic Plan provides us with a roadmap for the directions that we are heading now and also the path we are carving for the future.

Given the shifting landscape from both a service and a funding perspective, we understand that our agility as it relates to embracing continuous change and demonstrating flexibility in adapting to the needs of our participants and communities is our future. The six Strategic Initiatives identified in the plan provide UCP Seguin of Greater Chicago with a focus and the framework for annual goal setting. Annual goals will reflect our newly developed organizational Values, demonstrating a shared commitment to serving our participants.

We are proud and honored to be a part of making a positive difference in the lives of our participants, their families, our workforce, and the community. At UCP Seguin of Greater Chicago, we see a bright future in continuing our tradition of providing a vast menu of innovative services to adults and children who need them.

We are excited to continue our tradition of creating life without limits.

Respectfully,



Susan Waldman  
Chairperson  
UCP Seguin Board of Directors



Joseph Mengoni  
President/CEO



Michelle Sanders  
Chief Operating Officer